

Voice Communications for Business

RED BISON™



Multi-tenant,
carrier-grade,
**Business Voice
Solution**
delivered from
worldwide Business
Solutions cloud

Business voice solution
delivering a wide range
of applications with a
feature-rich, customer
self-service portal

Suite of Business Voice
Solutions for all device
types and the web
enabling communication
virtually from anywhere
on any device

Geographic redundant
& site resilient solution
regardless of
geography



A Complete Cloud **Voice Solution**

Core Services

- PBX
- Voicemail
- Audio Conf.
- Directory
- Auto Attendant

Optional Services

- Fax
- Call Recording
- 24x7 Customer Service

Business Portal

- End-User
- Administration
- Provisioning
- API

User Experience

Desk Phones

- Polycom
- Yealink

Desktop Clients

- Windows
- Apple

Mobile/ Tablet Apps

- Windows
- Apple
- Android

What's in the Packages?

Packages Build Upon Each Other



Voice Essentials

- Ad hoc Conferencing
- Alias Routing / Extension Dialing
- Anonymous Call Rejection
- Busy Lamp Field
- Call Forward Always
- Call Forward Busy
- Call Forward DND
- Call Waiting
- Caller ID Name/Number
- Caller ID Private/Public Name/Number
- Caller ID Block
- Caller ID Permanent Block
- Caller ID per Call Block
- Class of Service Restrictions
- DID / DOD
- End User Web Portal
- Analog Fax Line (T.38)
- Hotline (phone dependent)
- Short Dialing Codes
- Music on Hold

Voice Plus

- All Voice Essentials +**
- Account Codes
- Find Me Follow Me Sim Ring/Sequential Ring
- Call Park DN/Retrieval
- Call Park System/Retrieval
- Call Pickup Directed
- Call Pickup Group
- Call Screening by Call Type, Time of Day, Number
- Call Transfer Blind
- Call Transfer Supervised
- Call Transfer to Speed Dial
- Configurable Calling Line ID
- DND
- Extension Dialing
- Hunt Groups
- Intercom
- Selective Call Rejection
- Basic Voicemail (TUI only)**
- Call Grabber**

Voice Mobility

- All Voice Plus +**
- Desktop Client for Windows
- Desktop Client for MAC
- Smartphone/Tablet Features
- Mobile Client for iPhone
- Mobile Client for Android
- Mobile Client for Tablet

Every end customer account comes with one **Auto Attendant included** for the main line